EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	"624223".apn. and effort	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 16:31
L2	0	effort adj rating same chat	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 10:53
L3	16	effort adj rating	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 10:56
L4	154	call adj center same performance same management	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB·	OR	ON	2007/02/21 11:00
L5	74	call adj center with agent same performance same management	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:01
L6	0	call adj center with agent same performance same management same e$mail same length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:25
L7	290	(call adj center help adj desk) with agent same performance	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:06
L8	131	l7 and e$mail	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:07
L9	8	l7 and e$mail with length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:16
L10	2891	(customer adj relationship adj management)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:17

L11	0	(customer adj relationship adj management) and effort with rating	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:17
L12	778	(customer adj relationship adj management) and effort	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:17
L13	69	(customer adj relationship adj management) and effort same agent	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:17
L14	68	(customer adj relationship adj management) and effort same agent and e$mail	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:19
L15	1	(customer adj relationship adj management) and rating$2 same e$mail same length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:20
L16	38	(customer adj relationship adj management) and e$mail same length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:21
L17	39	(customer adj relationship adj management) and e$mail same (number near3 word$2 length)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:21
L18	14	call adj center with agent same performance and e$mail same length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:27
L19	16	call adj center with agent same (productivity performance) and e$mail same length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:44
L20	21	(call contact) adj center with agent same (productivity performance) and e$mail same length	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:49

L21	32	(call contact) adj center with agent same (productivity performance) same e$mail	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:33
L22	26	(call contact) adj center with agent same (productivity performance) same e$mail not l20	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:44
L23	0	(call contact) adj center same (productivity performance) same (e$mail chat) same word adj count$2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:45
L24	2	(call contact) adj center and (e$mail chat) same word adj count$2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:46
L25	3	(call contact) adj center and (e$mail chat) same word adj frequency	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:48
L26	323	(call contact) adj center and (e$mail chat) same word$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:48
L27	14	(call contact) adj center with agent same (productivity performance) and e$mail with word$2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:49
L28	14	(call contact) adj center with agent same (productivity performance) and e$mail with word$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:50
L29	6	(call contact) adj center with agent same (productivity performance) and chat with word$4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:55
L30	639	(e-mail chat) with (word adj count$2 length)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:56

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L31	6	effort same (e-mail chat) with (word adj count$2 length)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 13:43
L32	6	(productivity accomplishment rating achievement) same (e-mail chat) with (word adj count$2 length)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:59
L33	6	(rating) same (e-mail chat) with (word adj count$2 length)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 11:59
L34	119	activity adj based adj costing	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 13:45
L35	0	activity adj based adj costing same e$mail	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 13:44
L36	1	"624223".apn. and word adj content	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/02/21 16:31